

## **Public Complaints**

Whenever a complaint is made directly to the Board as a whole or to a Board member as an individual, it will be referred to the school administration for study and resolution, if possible.

The administration will develop a procedure for courteously receiving complaints, and will take steps to make proper replies to complainants.

The Board will consider hearing citizen complaints when they have not been resolved by the administration. Matters referred to the Board as a whole must be in writing, should clearly identify the problem, and specifically state the desired action. The Board will not consider or act on complaints that have not been explored at the appropriate administrative level.

Complains in these areas must be filed under the following:

1. Harassment: GBN, JBA, JBA-AR, GBNA, JFCF, JFCFA
2. Instructional Resources/Instructional Materials: KLB
3. District Facilities or Services: KLC, KLC-AR
4. Personnel: KLD, KLD-AR

The Superintendent will develop and administer the general complaint process.

END OF POLICY

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### **Legal Reference(s):**

ORS 192.610 – 192.690  
ORS 332.107

OAR 581-022-1940

Anderson v. Central Point School District No. 6, 554 F. Supp. 600 (D. Oregon 1982); aff'd in part, 746 F.2d 505 (9<sup>th</sup> Cir. 1984).  
Connick v. Myers, 461 U.S. 138 (1983).